



Sun Haven Valley Country Holiday Park

2010 Tariff Touring Caravans, Tents & Motor Caravans

Mawgan Porth - near Newquay - Cornwall TR8 4BQ Tel: 0800 634 674 4

www.SunHavenValley.com

Email: -SunHaven@SunHavenValley.com

For pictures & full details of Sun Haven valley see www.SunHavenValley.com

Could you take £2.50 a night off of these rates ? See the discount box below

Rates include Vat at the restored rate of 17.5% but exclude bed linen	Daily Pitch Fee	Extra Adult 14+	Extra Child 5 - 13 yrs	Electric Hook Up	Extras Dog	Gazebo/Awning	Second Car	Second Tent (e.g. pup tent)	Streamside Pitch
March 26 th - May 21 st	£13.00	£3.00	£1.00	£3.00	£1.00	Free	£2.50	£2.00	Inc.
May 22 nd - June 18 th	£16.00	£3.50	£2.00	£3.25	£2.50	Free	£3.00	£3.00	£1.00
June 19 th - Jul 16 th	£18.00	£3.50	£2.00	£3.25	£2.50	£1.00	£3.00	£3.00	£1.00
July 17th - Aug 29th	£23.50	£5.00	£3.50	£3.50	£4.00	£1.00	£5.00	£4.00	£1.00
Larger Pitch	£25.50	Extras as above for each			Extras as above for each				
Smaller "6m" Pitch	£20.00								
2 people, 1 car, 1 2-man tent	£17.50	£6.00	£3.50	£3.55	£4.00	£2.00	n/a	n/a	n/a
Open Park 2 Adults	£15.50	£5.00	£3.50	n/a	£4.00	£1.00	£5.00	n/a	n/a
Aug 29 th - Sept 10 th	£16.00	£3.50	£2.00	£3.25	£2.50	Free	£3.00	£3.00	£1.00
Sept 11 th - Oct 31 st	£13.00	£3.00	£2.00	£3.00	£1.00	Free	£2.50	£2.00	Inc

Pitch Fee Includes 2 adults, infants 4 & under, 1 child of 5-13yrs, 1 car, 1 tent or caravan or motorhome without awning or gazebo

High season - Whitsun week and July 17th - Aug 30th - Arrival after Midday & departure before 10hs30

Discounts Over 50's offer, - Pitch includes 2 adults over 50 + 2 children, min 7 nights EXCEPT July 10th - Aug 30th

Payment in full at time of booking, 7 nights or more, 8 wks before holiday (only claimable at time of booking) discount £1 /night

Prepaid booking of 7 nights or more May 31st - July 4th & Aug 31st - Oct 31st (must be claimed at time of booking) discount £1.50 /night

During the high season - (Whitsun, & July 17th - Aug 29th) most of our pitches are 8m wide & will take a tent NO MORE THAN 5m wide (though there are limited numbers of larger pitches). Pitch dimensions are listed on our website but If you are unsure please call us Facilities include - Showers, surfer's shower, washing up & food prep areas (all with free hot water); Ice pack freezer, table tennis, TV room & playpark, all without charge. Also available - Hairdryers, 240v plugs in bathroom, microwave and pizza oven for campers.

BOOKING PROCEDURE FOR ALL ACCOMMODATION

1. We suggest that you call us, on freephone 0800 634 6744, to check availability. Accommodation will be held for 7 days pending receipt of your booking form & deposit after which time the reservation will be cancelled.
2. You can book online at www.SunHavenValley.com with no fee or complete a booking form and send it to us (no stamp needed) at :-
FREEPOST RRZS-GLHE-JYJR, Sun Haven Valley, Mawgan Porth, Newquay, TR8 4BQ Bookings will require either payment in full (and claim your discount !) or include your deposit - £75.00 for each week/part-week in a caravan / chalet, or £35 for each week/part-week for camping/touring. Non-internet bookings will carry a £2.75 fee.
3. Acceptance of bookings is at the discretion of the management and may be terminated at any stage.
4. The final payment for your holiday must be received no later than six weeks before arrival day or the booking will be cancelled without prior notice (though please note that you may still be liable for the balance). Reminders will not necessarily be sent. • Receipts can only sent if we receive a stamped, addressed envelope.
5. **Booking for high season. Camping and touring** can begin on any day of the week, and starts no earlier than midday on arrival day and ceases before 10.30am on day of departure, unless part days have been booked. Latest arrivals are 8.30pm • You must ensure that the 'maximum tent size' of pitch you book is large enough for your needs. • For out of season stays, please call us
6. **Booking for high season. Lodge & caravan** holidays are from Saturday to Saturday only, start after 3.00pm on arrival day and departure is before 10.00am on final day unless otherwise agreed. (Short stays, early arrivals, late departures & extended weeks available in low season - call us on the free phone number for details).
7. Payment for holidays with Sun Haven Valley Ltd, either full or part payment, signifies acceptance of the terms and conditions.
 - Deposits are not refundable or transferable • Bookings form a contract and full payment for holidays will be necessary. You will be entered into the holiday cancellation scheme for protection against cancellation charges unless you are paying in full. (see overleaf).
 - Returned cheques & refused card transactions will incur a £10.00 charge. • Changes to bookings after the deposit has been paid may incur an administration fee and changes are only valid after written confirmation by ourselves.





Sun Haven Valley Country Holiday Park

2010 Tariff Holiday Lodges & Caravans

Mawgan Porth - near Newquay - Cornwall TR8 4BQ Tel: 0800 634 674 4
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Weekly rates include Vat at the restored rate of 17.5% but exclude bed linen	Valley	Family Five	Meadow View (Pet)	Summer Four	2B Lodge	Lawnside	Luxury 2	Manor Lodge	Family Six	Summer 6 (1x disabled Access 2/6)	3B lodge	Grand Court
No. bedrooms / No. adults	2 / 5	2 / 5	2 / 6	2 / 4	2 / 4	2 / 4	2 / 4	2 / 4	3 / 6	3 / 6	3 / 5	3 / 6
See our discount panel - combine them all and you could take a further £100 off of the price of two weeks holiday - and they don't have to be consecutive weeks												
Jan 5th - Mar 20th	£189	£209	£230	n/a	£269	n/a	n/a	n/a	n/a	n/a	£302	n/a
Feb 14th 3-4 day break with roses & wine	£139	£159	£182	£146	£162	n/a	£174	n/a	n/a	£194	£167	n/a
Mar 27th & April 3rd	£193	£267	£322	£299	£354	£360	£322	£339	£277	£319	£399	£417
Apr 10th, 17th, 24th	£143	£183	£236	£197	£222	£281	£203	£203	£208	£208	£254	£301
May 1st	£223	£241	£269	£245	£276	£291	£271	£274	£240	£261	£310	£332
May 8th, 15th	£179	£203	£253	£213	£243	£281	£233	£220	£228	£228	£274	£301
May 22nd	£179	£241	£269	£245	£276	£291	£271	£274	£240	£261	£310	£321
<u>May 29th</u>	£343	£373	£436	£402	£503	£483	£436	£493	£386	£414	£522	£576
June 6th	£201	£254	£311	£311	£386	£403	£322	£351	£293	£303	£405	£444
June 13th, 20th, 27th	£247	£295	£311	£311	£401	£411	£339	£391	£306	£358	£434	£464
Jul 4th, 11th	£282	£386	£416	£416	£521	£531	£458	£497	£427	£464	£533	£568
<u>July 18th</u>	£443	£520	£546	£536	£646	£675	£579	£610	£555	£601	£693	£703
<u>Jul 25, Aug 1-22</u>	£550	£602	£652	£642	£751	£789	£696	£731	£686	£711	£800	£879
Aug 29th	£412	£466	£498	£493	£587	£610	£537	£561	£527	£552	£599	£635
Sept 4th	£274	£330	£345	£345	£423	£457	£378	£391	£367	£394	£470	£488
Sept 11- 24th	£244	£269	£312	£292	£340	£393	£326	£342	£286	£306	£365	£392
Oct half term 16th & 23rd Oct	£244	£269	£312	£292	£340	£393	£326	£342	£286	£306	£365	£392
Sept 25th - Dec 17th	n/a	£183	£236	£197	£222	£250	£203	£203	£208	£208	£254	£295
Dec 18th - Jan 2nd	n/a	n/a	n/a	£281	£306	£321	£300	n/a	n/a	£296	£311	£332

High Season is denoted by underlined dates during which standard holidays are Saturday 3pm to Saturday 10am and include for one car only
 Out-of-season alternatives for early arrival & late departure, mid week starts & short breaks may be available - please call us.

PLEASE NOTE THAT DUE TO CARAVAN MOVES & REPLACEMENTS, SOME CARAVAN NUMBERS HAVE CHANGED GROUPS. Affects Re-bookings of 6,7,8,14,15,22,27,32 & 35

Book your 2011 holiday whilst on site & get 2010 prices - don't forget to quote BF10 AT THE TIME

Caravans & Lodges - choose your caravan from the photos on www.SunHavenValley.com -

All of our lodges and caravans are fully furnished holiday homes-from-home. They have bedrooms with heating as detailed, a lounge with a gas fire & TV (19" in family vans); kitchen, dining area, and a bath/shower room with w.c. The fully equipped kitchens contain a gas or electric hob & oven, microwave, fridge, pots, pans, crockery, cutlery, utensils & kettle; - you simply need a dishcloth, tea-towel & consumables. Each caravan/chalet has a parking space, outdoor picnic bench and a rotary clothes line. From May to September, and often longer, our campsite's spacious, heated, five-star shower block & laundry room are open and available for use by all holiday makers. Gas & electric is included, all water is mains supplied. Pillows & duvets are provided; - sheets, pillow cases and duvet covers are available as an option - including making the beds for your arrival. Cots are available for children under 2 (excluded from the maximum occupancy); highchairs & bed-guards can also be supplied.

Main Features of Caravans & Lodges - . . For further details & new photos please see www.SunHavenValley.com (or call us)

Lodges ("double" size of a caravan) These "double sized" units (30ft x 20ft) have 2 or 3 bedrooms, gas-fired central heating (not no4), double glazing, fitted kitchen, lounge with gas fire plus 19" TV & DVD player, a bathroom and a separate dining area. Each sleeps 4 people in full size double & twin beds (one chalet sleeps 5) - cots available - and each stands in their own garden with outdoor seating.

Grand Court

FAMILY CARAVANS
 A new level of family luxury for 2010. A 37' x 12' caravan in it's first year, sleeping 6 and having French doors that open out onto a planned terrace with garden furniture and steps down onto our main lawns. With separate wc & shower this is truly to be a Grand experience. Double glazed with full central heating. (position No 22). Ref **GC**

Manor Lodge

Our most popular luxury caravan with double glazing & full central heating, twin room & a double bedroom with en-suite w.c., plus a family bathroom. Large lounge /dining area with patio doors. Central heating & double glazing. Sleep a maximum of 4 adults.(35'x12') Ref **ML**

Summer Six

Luxury caravans sleeping up to 6 adults, in 1 double & 2 twin bedrooms. Heated by individual wall-mounted electric panel, or hot-air heaters. Most are adjacent to our main lawns. One of the units is 2 bedroomed and is classified as a "disabled access unit". (35' x 12') Ref **S6**

Lawnside

The latest Sunhaven luxury for couples in 2010. A very spacious 35' x 12' caravan sleeping 4 adults in a twin & a double b/r. The lounge has French doors facing West and opening onto our main lawns and a dedicated picnic table. Double glazed with full central heating Ref **LS**

Luxury Two

Large, luxurious, double glazed, central heated caravans with 1 double (en-suite) & 1 twin bedroom to sleep 4 adults (32' x 12' - the "large" is 35' x 12' Ref **LT & LTL**

Summer Four

Deluxe caravans sleeping up to 4 people in 1 double & 1 twin bedroom with electric panel heating. (some units have an extra wall mounted bunk for a child under 7) (28ft x 12ft) Ref **S4**

Meadow View

Our largest "pet friendly" caravan. At 34' x 12' with 2 bedrooms (twin & double) they are very spacious & 2 further adults can sleep in the lounge bed. Added comfort comes from double glazing, full central heating & lots of light from the end picture window. Ref **MV**

Family Five

VALUE CARAVANS
 2 Bedroom Caravans fitted to a high standard sleeping a maximum of 5 people in 1 double & 1 twin bedroom. With a fifth person in the lounge bed (28' x 10') - Ref **F5**

Family Six

3 bedroom caravan sleeping up to 6 people in a double & 2 twin bedrooms heated by electric panel heaters. Pets are allowed.(34' x 10')-Ref **F6**

Valley

Holiday caravans to sleep a maximum of 5 people in a double & a twin bedroom plus a single lounge bed. Pets are allowed. (28ft x 10ft) Ref **V5**

Extra Options Charges in high season only - Cots and bed moves £7.00 / week; High chair £ 7.00 / week; Bed Guard £7.00 / week; Second car £25 / week.

Bed linen Whilst we supply duvets & pillows to all units, we can also supply bed linen (bottom sheet, duvet cover & pillow slip) and make the beds for your arrival, but due to price increases this has been removed from the tariff & is now an extra - a double bed (with 4 pillows) is £12.50 & single beds £9.

SPECIAL OFFERS

FULL PAYMENT - Pay in full, in a single payment at time of booking, & at least 2 months before the holiday starts, to take £10 off a one week or £25 off a two week, holiday

2nd WEEK - Pay for ANY week at full price and take 20% off a second week in the dates below whether your weeks are consecutive or not - Applies Jan 6th to June 27th and Sept 5th to Jan 5th 2010. (Claim at time of booking only, 20% applies to lower priced week,)

2 Adults only - There is a "2 adults only" discount of £10 per full week booked if you have no more than one child of pre-school age, only one vehicle, but no pets and no visitors. This becomes £25/week in low season if both adults are over 55 years old.

Pet Friendly Units

There are Pet Friendly Units available in a chalet & caravan groups S6, F5, F6, V & MV. During high season, pets are generally limited to one/unit. Charges are £10/week in low season, £20/week in high season.



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Booking Form

Please complete in **BLOCK CAPITAL LETTERS**. The first person named on the booking form will be deemed responsible for the booking and all other persons including visitors.

Please complete for all bookings plus (a) or (b) below	Mr Mrs	Initials	Surname	Age if under 16	Address	
	1					
	2					
	3					
	4					Post code
	5					Email
	6					Telephone Number
	7					Car Make
	8					Car Registration
					Extra Car Reg. No.	

I wish to arrive on after 3pm for holiday caravans / midday for camping
and depart on before 10am for holiday caravans/10.30am for camping

Please call for low season alternatives

I require accommodation for Adults (inc .myself), Children (5yrs & above & infants (4yrs & under)

We will will not be bringing a dog - Breed Colour

Please note that in 2010 the Holiday cancellation scheme has become compulsory unless you pay in full and "opt out".

Type of Accommodation Required

Please do not hesitate to phone us to confirm availability and to 'reserve' your accommodation for 7 days whilst submitting the form. We cannot otherwise guarantee your first choice.

a.Static Caravans and extras required - Please enter numbers or tick as necessary

I have not reserved accommodation with you - Caravan No Caravan Type

I am expecting/require a caravan with bedrooms to sleep people, & will be bringing cars

We wish to pay for bed linen for single beds & double bed. We need a cot* high chair* bed guard*

*Charges in high season only

b.Camping / Touring sites

I have not reserved accommodation with you - Pitch No

I am expecting/require electric hook-up stream-side pitch motor home runners gravel hard standing

My main accommodation will be tent caravan mobile home/ camper van other

It is essential for July 10th - August 30th that you supply either your unit's size or the make & model

We will have a 2nd car 2nd tent Gazebo/Awning - only "breathable" groundsheets allowed.

I do do not Wish to pay for an early arrival before midday for the campsite (Whitsun, July & August)

I do do not Wish to pay for a late departure for the campsite (Whitsun, July & August)

Booking Confirmation

I accept the terms & conditions of Sun Haven Valley Holiday Park and agree that I will complete payment for our holiday at least six weeks prior to the start date. I am over 18 years old and am booking only for the people entered on the form and our group is either a couple or a family (unless pre-agreed). I take responsibility for the behavior & actions of everyone in & with my party (including pets) and in lieu of a security deposit I consent to a £50.00 levy to be paid if excessive cleaning is deemed to be required or if problems are caused by a late departure plus the cost of any repairs/replacement including un-notified damage. If camping /caravanning in high season I have checked that the "maximum tent size" of the pitch booked is sufficient for our needs.

SIGNED

DATE

Please make cheques payable to **Sun Haven Valley Ltd.** For **Internet Payments** please pay to account No 30-96-03 0104 5833 using the reference number provided by ourselves. Credit card details can be supplied overleaf



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Summary of Holiday Conditions

Please note that this is a summary extract - comprehensive T&C's are on the website or can be sent by post on request

Sun Haven Valley is a family run park for peaceful holidays. The rules are not for our benefit but are to ensure the enjoyment of all our visitors. We regard it as essential that the parks rules are adhered to, particularly in the summer season. • The full conditions for your holiday are posted on our website with the main ones reprinted here. Breaking any of the conditions, disturbing the holidays or comfort of others or behaviour unacceptable to the management will lead to non-refundable removal.

Unless pre-approved by ourselves, parties who do not meet the 'families and couples' requirement will not be allowed access to the park. Please call us if in doubt.

NOISE Noise may **not** be made, including use of TV's, Radios, CD/music players etc, to the annoyance of others. **Strictly No noise after 10.30pm**

FAMILIES WITH TEENAGERS Please note well. • We have no club, no bar and no evening entertainment and only a small games room. Please consider this carefully as we may not be a park particularly suited to your teenagers unless they are surfers happy with a beach 10 minutes walk away. • Children under 16 yrs old must be back at their accommodation just after 9.45pm and we have a 'NO noise after 10.30pm' policy.

FAMILIES WITH CHILDREN Children under 16 yrs old must be back at their accommodation by 9.45pm or accompanied by an adult. • Parents are responsible for their children at all times and must familiarise themselves with the site and signage on arrival. Our playground is suitable for children from 5 to 12 yrs old, but parental supervision is essential. • Roller Blades, wheelies & skate boards, are not allowed on the park for reasons of noise and safety • Bicycles are allowed on park roads when used sensibly, but no cycling is allowed on the grass or around the toilet block & playpark.

DOGS must be kept on a short lead at all times and must be tethered to a ground spike if not being held. They may only be exercised off the site and are **not allowed on the main lawns at any time**. • Children are not permitted to walk dogs around the site. • Fouling must be picked up; excessive noise or aggressive behaviour will not be tolerated and dogs must never be left unattended in either our/your accommodation or vehicle. • **Should the rules be broken we will require that you remove your dog from the site.**

CANCELLATIONS You will be placed in our holiday cancellation scheme (see below) unless you pay in full or you opt out. **IF you opt out** please note that a deposit paid forms a contract and cancellations are not available under ANY circumstances - which means that the 'lead name' will be liable for full payment even if you cancel the holiday. - Otherwise we suggest that you take insurance cover to allow for unforeseen events. • If a booking is not claimed within 24 hrs of the day of arrival we shall have the right to re-use or re-let the pitch/caravan unless we have specifically agreed otherwise.

All signs must be obeyed • **SMOKING** is not allowed in any of the parks buildings or accommodation. • The **speed limit** is 5 m.p.h (walking pace) • Park gates are closed at midnight and vehicles may not be used from midnight to 7am • The camping pitches & park must be kept tidy. • Sand-covered items (e.g. wetsuits) may only be washed in the surfers shower. • Barbecues must be raised off the grass to avoid damage, please use the stands provided.

WEATHER & FORCE MAJEURE As these conditions are out of our control we do not give refunds for bad weather, force majeure, for the consequences of such events or for other unused time and if you wish them 'covered' we advise you take out holiday insurances. • Sun Haven Valley Ltd is relieved from liability should the accommodation or other facilities be unavailable due to circumstances beyond its control. • We will endeavour to have your accommodation ready for the given "earliest" arrival times but point out that this is also not always totally within our control.

FOR STATIC CARAVANS The 'Lead Name' must please check the inventory upon arrival & immediately report any discrepancies or damage. Outgoing visitors should leave accommodation in a clean and tidy order or a charge may be raised. • Bicycles, surf boards, wet suits, boats etc, must not be taken inside or lent against our caravans or chalets. Please bring locks as necessary.

FOR CAMPING Spacing requirements between tents must be met. Chemical toilets and waste buckets must only be emptied at the points clearly marked.

PITCH SIZES FOR WHITSUN, JULY & AUGUST - Whilst they are not prohibited we have restrictions on large tents during the Whitsun & summer season - "large tents" being those which have a 'footprint' bigger than 5m (16ft) in both directions. Most tents with a standard rectangular 'footprint' fit easily on our pitches (pitches are mainly 8m wide or more) but in order to ensure that statutory spacings between tents & caravans are maintained, we give "maximum tent size" of pitches on the website and will help you over the phone, but Tents, Caravans, awnings, gazebos et al. must be all be sited within this 'maximum tent size' area. It is your responsibility to pre-check that the pitch is large enough as you will not be allowed to exceed the dimensions given. Alternative accommodation will not be available and if you do not meet our 'siting requirements' you will be required to leave the park.

HELP US TO HELP YOU - Any fault should be immediately reported, and due diligence shown and applied by all persons in respect of any potential risk however small, during your stay. • The proprietors are not responsible for, and cannot accept liability for, any injury sustained by any person or damage to or loss of clients property. • We reserve the right to enter any accommodation/vehicle on the property as is reasonable in the circumstances. • The information supplied on this form will be stored on computer for the purpose of future distribution to you of our advertising material and under no circumstances will be passed to a third party. For the purposes of the Data Protection Act 1984 the signing of the booking form or payment of money to Sun Haven Valley signifies assent to this.

THE PARK IS NOT OPEN TO THE GENERAL PUBLIC For client and family safety, the accommodation booked can only be occupied and facilities used by the persons entered on the booking form for the dates shown. We reserve the right not to admit any visitors but please see below.

Holiday Cancellation Scheme Your booking forms a contract between yourself & Sun Haven Valley, accepting our terms & conditions. Should you decide to cancel the holiday, or the holiday be cancelled e.g through failure to pay, we regret that you would still be liable for the balance due. To protect you from this, the company provide a Holiday Cancellation Scheme at a fee of £5.00 /pitch/wk, or £10/caravan/wk. You will be included in the scheme unless you either pay in full or opt out in writing at time of booking. Under the scheme Sun Haven will forgo any balance due & refund any monies paid, (excluding the deposit & cancellation fee) provided that we receive written confirmation of cancellation of the holiday at least eight weeks before the start date. After this time & up to the date of arrival, Sun Haven Valley will only refund if cancellation is due to any of the following: - death, serious illness, serious accident, jury service or redundancy to a member of the booked party. Please note that claims must be sent in by recorded delivery, received in time and supported by a confirmable authoritative document. This is NOT insurance it is a variation to our terms, and does not cover any event after arrival nor any cost other than monies due to Sun Haven Valley Ltd. For other liabilities and events you should take out commercial insurance.

Visitors to both Static Caravans & Touring Sites

The park is not open to the general public. The accommodation booked can only be occupied and facilities used by the persons entered on the booking form for the dates shown. For client and family safety, 'casual' visitors are not allowed so **all visitors must report to reception** and all tenancy conditions apply. A minimum £2.00 charge/day/car will apply (£5 in high season) to **occasional** visitors. Confirmed **& pre-booked day visitors, are free-of-charge** - please use this form to supply names. Any "2 adults" discount may be revoked by the presence of visitors unless pre-booked and undeclared visitors may lead to termination of your holiday.

Name of visitors

1.
2.
3.
4.

Date

Credit Card Details

Valid From Expiry Date 3 digit Security No.

Please phone us with this if you would prefer

Name on Card

Card Number

Switch Issue No.

I wish you to take full payment and deduct the full-payment discounts and exclude me from the Holiday Cancellation scheme

I wish you to take the deposit only and I will be responsible for paying/instructing the balance of the payment six weeks before the holiday.

I wish you to take my deposit now and take the balance of the payment on the due date (six weeks before the holiday)

I understand that late payment may lead to cancellation by Sun Haven

REGISTERED ADDRESS & POSTCODE FOR CARD IF NOT AS ABOVE